

Scouts: Important Info about Events and Event Payments

Events

Details of events taking place outside of the normal weekday evening programme are made available through the OSM Parent Portal. Each of these events has a confirmation deadline stated in the event invitation email.

The parent portal will allow you to make changes to whether (or not) your Scout is attending the event but only up until the confirmation deadline date. Scouts marked as attending after the confirmation deadline has passed have made a commitment to attend the event.

If there are no places available to sign up to, please use the reserve list and a leader will contact you if it is possible to offer your Scout a place on the event.

Scouts dropping out after the confirmation deadline causes the leaders a massive administrative headache! We may have to pull an entire team of Scouts from a competition (because of minimum numbers) and often Scouts drop out at too short notice for someone else to take part which is unfair on those on the reserve list.

Event Payments

If an event has an associated payment, OSM will automatically send you a payment request email if you mark your Scout as "attending" on the Parent Portal.

Event payments are due the day after the confirmation deadline (which is given on the event invitation email) and you'll need to submit the payment within one week of this date, otherwise your Scout may lose their place to another Scout on the reserve list.

If you have a subscription setup, the payment will be automatically initiated on the due date. A subscription can be setup at any time on the Parent Portal.

If you do not have a subscription setup, you will need to manually initiate the payment by clicking "Pay Now" in the Payments section of the Parent Portal.

Please note we are unable to cancel payment requests or offer any refunds for events once the confirmation deadline has passed. This is because we buy event tickets and base our event budget on the number of Scouts that are signed up to attend after the confirmation deadline date.

Full refunds will be given if an event is cancelled.

Making activities Accessible

If the cost/money is making it difficult for a Scout to attend an event please have a chat with a leader - we have access to funding and there'll always be a way in which we can make things happen.